

GE Energy

GENUINE GE PARTS

Parts that do more than replace,
they empower.



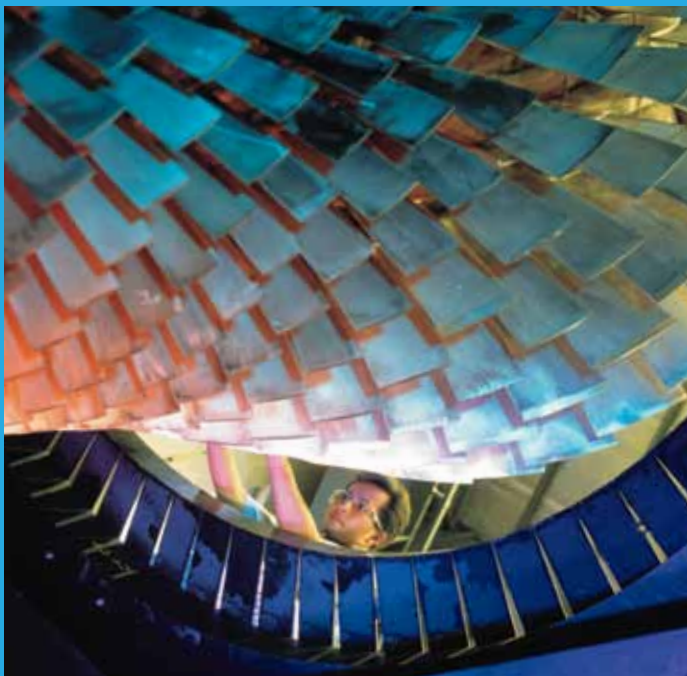
imagination at work

The whole is greater than the sum of its parts.

When it comes to replacement parts, you have many choices. But are you making the right one? With GE, you get genuine OEM-designed and manufactured parts that preserve the integrity of your asset. But that's just the beginning. With GE, you can:

- Respond to market changes through leading edge technology innovation and upgrades
- Stay focused on your business objectives by working with dedicated customer service professionals who are attentive to your needs
- Help maintain reliability by leveraging over one hundred years of technical expertise and fleet operability knowledge

In total, you get more than a new part. You experience a true collaboration that helps improve your plant's performance, reliability, safety, and emissions. Furthermore, you can better control operating and maintenance costs as your asset ages. And you preserve your ability to incorporate technology improvements down the road. Only GE can deliver such forward-thinking solutions.



QUALITY

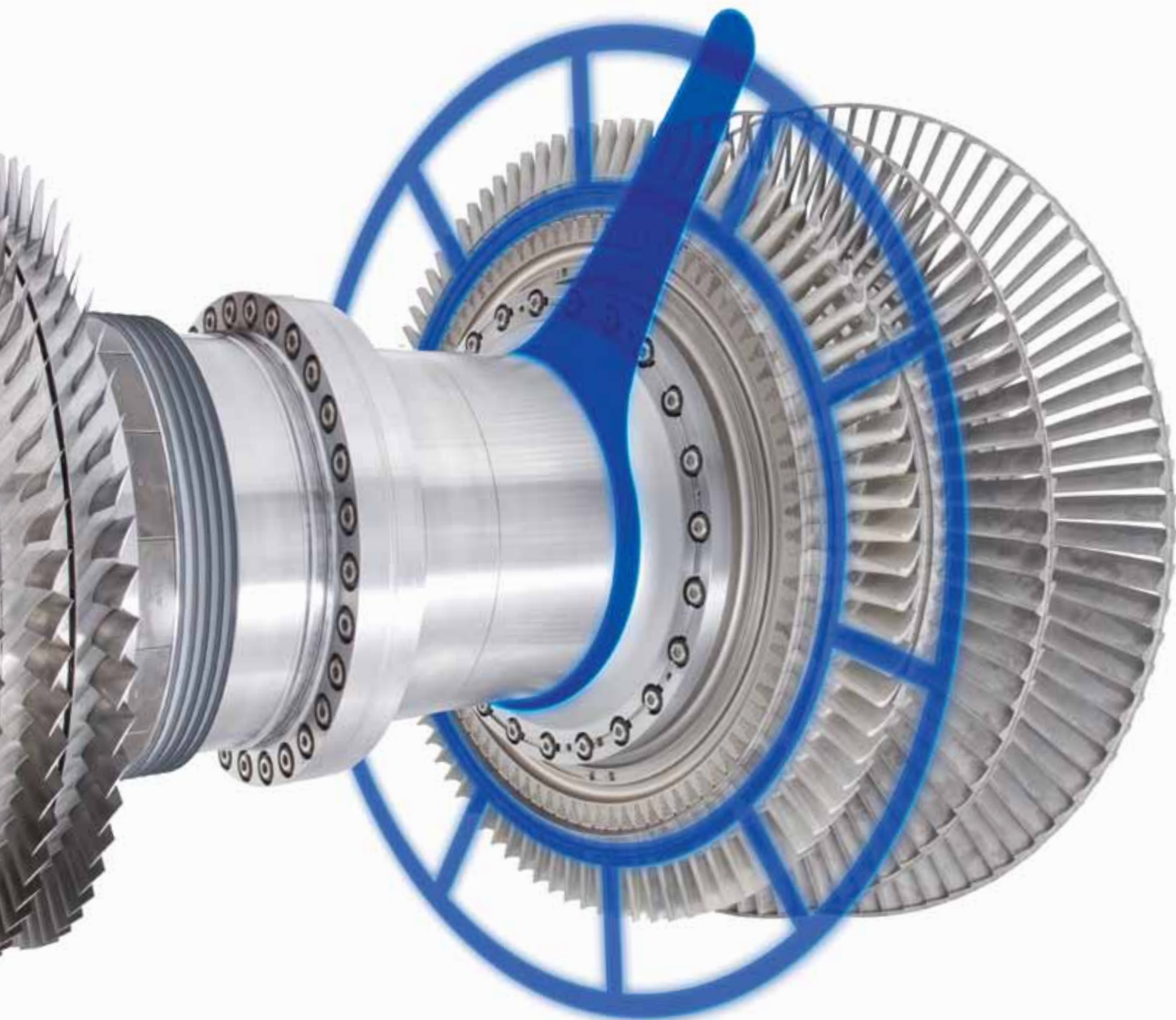
Over 8,600 installations = one compelling reason to choose GE.

Over 100 years of turbine generator experience is designed into **Genuine GE Parts**. In addition, we support the largest installed fleet of gas turbines, steam turbines, and generators in the world. That means you're working with someone who understands what you need and is ready to deliver:

EXPERIENCE THAT MATTERS — Rigorous process audits and supplier qualifications mean you can rest assured that your parts meet GE's demanding quality standards.

COMPREHENSIVE VALIDATION — Extensive analysis, testing, and monitoring at the raw material, component, and system level ensure that parts meet GE's design criteria and integrate with the total system.

WE KNOW YOUR EQUIPMENT INSIDE AND OUT — GE maintains design drawings for components throughout your unit. We know your machine back to when it was built.



SERVICE

World-class support, right when you need it.

Whether it's planned maintenance or a forced outage, GE is here to help. You can expect:

- Trained professionals located around the globe who are ready to respond in your time of need
- Local engineering teams with access to drawings, bills of material, and service records for your unit
- Experts who can assist you with outage planning and recommend ways to improve reliability, availability, performance and emissions



VALUE

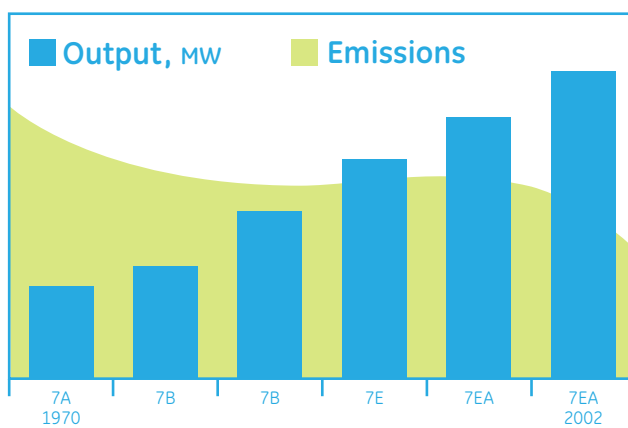
Cost-competitive.
Customer-focused.

With GE, you can expect quality parts at competitive prices. GE can offer customized solutions that help you manage operation and maintenance costs in a predictable, effective manner. That's the value we bring to you.



INNOVATION NEVER SLEEPS: Genuine GE Parts leverage continuous technology improvements to enhance the life and performance of your asset. GE parts work seamlessly with other GE-designed parts and upgrades.

PERSISTENCE PAYS OFF: Customers who use **Genuine GE Parts** can take advantage of our continuous innovation. Every day we work to develop new materials, coatings, controls, and technologies designed to improve your asset performance.



**85%
OUTPUT
INCREASE**

Improvements in design, materials, cooling, coatings and sealing have yielded a significant increase in output while reducing emissions.

DELIVERY

The part you need,
when you need it.

Global facilities, a continuously replenished inventory of over 10,000 individual parts, and a highly reliable supply chain mean GE can meet customer demand like no other supplier. We are constantly leveraging the latest in Logistics and Information Technology, and our Fulfillment Center of Excellence ensures parts orders are accurate, meet global regulations, and are on-site, on-time.



GLOBAL PRESENCE PUTS PARTS WITHIN REACH:

With facilities and offices around the globe, your **Genuine GE Parts** representative is nearby and ready to serve your needs.

- ★ SALES OFFICE
- MANUFACTURING
- WAREHOUSE

Get Genuine GE Parts Fast. Call 24/7:

In the U.S.: **1-800-4GEFAST**
(1-800-443-3278)

International: **1-678-4GEFAST**
(1-678-443-3278)



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For more information:

GE Energy
Outage Services
4200 Wildwood Parkway
Atlanta, GA 30339-8402 USA

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In the U.S.: 1-800-4GEFAST
International: 1-678-4GEFAST

www.ge-energy.com

Personal commitment to quality

Every day at GE Energy, employees across the company make a personal commitment to own quality. That means doing the job right the first time, on-time, every time. This personal commitment to quality is what enables us to provide the best possible products and services to our customers. Quality is woven into the fabric of everything we do at GE Energy.



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