

GE Energy

Now ships with your peace of mind.

Contractual Service Agreements,
made for your business.



Lifetime Services⁺plus
for Jenbacher gas engines



GE imagination at work

Service agreements for Jenbacher gas engines

The majority of our delivered Jenbacher gas engines are serviced through a variety of flexible service agreements. In creating each agreement, we work directly with you, defining the best and most suitable solution for your service needs.

Service agreements are a cornerstone of our Lifetime Services Plus offerings. They typically consist of different components of our service product portfolio and accompany the life cycle of your gas engine.

Scope of service agreements

Our flexible service agreements include standard offerings for each agreement, as well as optional additions.

Contractual Service Agreements (Preventive and/or Corrective CSA)

Providing high value while reducing risk for your plant, these agreements shall allow you to focus on your core business. GE's Jenbacher service agreements usually contain:

- Preventive regular maintenance according to the maintenance needs of your engine, including all necessary spare parts (e.g., original Jenbacher pistons, cylinder heads, etc.)
- Required repairs and corrective maintenance for the duration of the contract, including all necessary spare parts
- Minor and major overhauls
- Remote services to ensure timely and accurate technical support
- Availability guarantees
- Consumables needed for scheduled maintenance, e.g., spark plugs or filters
- Optional: Supply of lubricants, reaction time agreements and training

Material Stream Agreements (MSA)

Ideal if your staff can conduct the maintenance work themselves, these agreements provide delivery of original Jenbacher gas engines spare parts for preventive maintenance, based on the operating hours of your engine. With an MSA, you benefit from:

- Favorable prices and price security for Jenbacher original parts for the duration of the contract
- The Jenbacher team takes care of planning and preferential dispatching for your spare parts needs
- Latest available technology parts, delivered at the time needed
- Exchange engines at pre-defined rates

Operation and Maintenance Agreements

An O&M agreement ensures smooth operation of the entire installation and offers you the advantage of all services supplied from one single source – our experienced and well-trained Jenbacher technicians.

	Parts for preventive maintenance	Labor for preventive maintenance	Corrective maintenance & repairs	Minor overhauls	Major overhauls	Availability guarantee	Guaranteed reaction time	Remote	Lube oil service	Regular upgrades	Operation
MSA	■				■			■		■	
Preventive CSA	■	■		■	■		■	■	■	■	
Corrective CSA	■	■	■	■	■	■	■	■	■	■	
O & M	■	■	■	■	■	■		■	■	■	■

Features of various service agreements

- Standard
- Depending on term of contract and scope

Your Jenbacher Service Contact

Austria (Headquarters)

Achenseestraße 1-3
6200 Jenbach
T +43 5244 600-0
F +43 5244 600-527
jenbacher.info@ge.com
www.gejenbacher.com

Service Hotline: +43 676 8944 1337

China

288 Hongxing Rd., South Bridge
Xiaoshan Economic & Tech. Development Zone
Hangzhou, 311231, P.R. China
T +86 571 8369 9888
F +86 571 8286 9107
jenbacher.china@ge.com

Service Hotline: +86 571 8369 9888-6083

Denmark

Samsøvej 10
8382 Hinnerup
T +45 86966788
F +45 86967072
jenbacher.scandinavia@ge.com

Service Hotline: +45 7027 8866

Germany

Carl-Benz-Str. 25
67227 Frankenthal
T +49 6233 5110-0
F +49 6233 5110-170
jenbacher.germany@ge.com

Service Hotline: +49 7000 536 2224

Hungary

Kisret út 1
2112 Veresegyház
T +36 2858 7376
F +36 2858 7491
jenbacher.hungary@ge.com
Service Hotline: +36 30 928 7053

Italy

Via Crocioni, 46/H
37012 Bussolengo (VR)
T +39 045 6760211
F +39 045 6766322
jenbacher.italy@ge.com
Service Hotline: +39 335 523 2728

North America

5244 North Sam Houston Pkwy E.
Houston, TX 77032
T +1 832 2955600
F +1 281 4429994
jenbacher.us@ge.com
Service Hotline: +1 832 295 5560

Spain

Avda. del Camino de lo Cortao, 34 – Nave 8
28703 San Sebastián de los Reyes (Madrid)
T +34 916586800
F +34 916522616
jenbacher.iberica@ge.com
Service Hotline:
+34 91 658 6800 (Madrid)
+34 93 475 1300 (Barcelona)

The Netherlands

Kelvinring 58
2952 BG Alblasserdam
T +31 88 0019700
F +31 88 0019701
jenbacher.netherlands@ge.com
Service Hotline: +31 88 0019777

Singapore

240 Tanjong Pagar Road, GE Tower
88540 Singapore
T +65 6326 3659
F +65 6326 3623
energy.gejenbachersingapore@ge.com
Service Hotline: +65 9728 8083

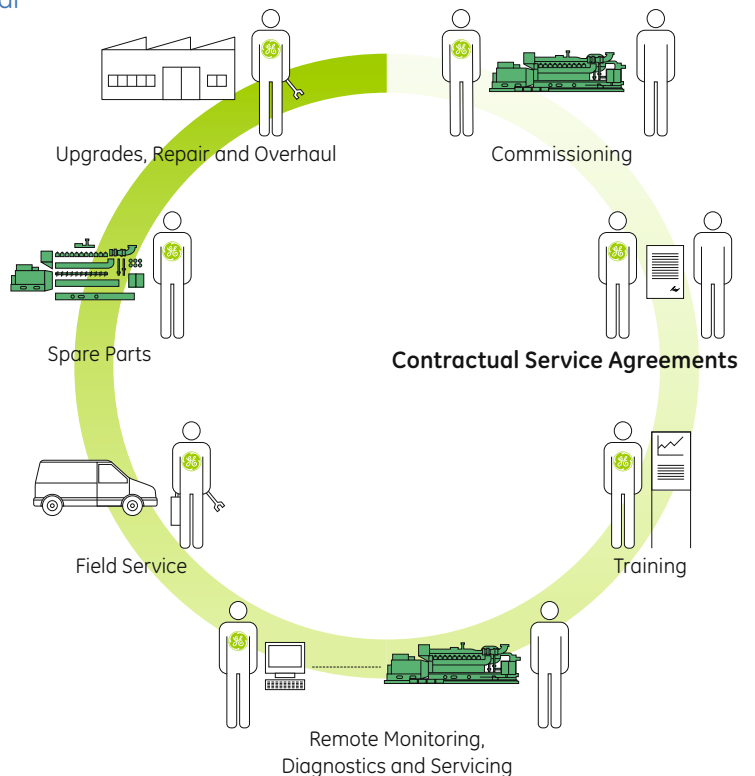
South Africa

Unit 5 Corporate Park
130 Gazelle Avenue
Midrand 1685
T +27 11 237 0125
jenbacher.southafrica@ge.com
Service Hotline: +27 82 526 3910

In addition to GE's Jenbacher service locations, our global service network is set up with more than 60 authorized Jenbacher sales and service providers worldwide. Find your local support online: www.gejenbacher.com



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